

# OCBC Group Transaction Banking

Cash Management . Trade Finance

## Pop-up Blocker Settings Guide

### Browser:

- Internet Explorer

### Search Engines:

- Yahoo
- MSN
- Google



## Overview



- Once you login , you should expect to see the home page (refer to picture below) of Velocity@ocbc displaying the various modules available. If the home page of Velocity@ocbc does not appear, it is likely that the settings on your computer have been adjusted to prevent Pop-ups.
- This guide will provide step-by-step instructions to help you adjust your browser settings to permit only Velocity@ocbc pop-up screens. All other pop-up screens will continue to be filtered out.



Velocity@ocbc



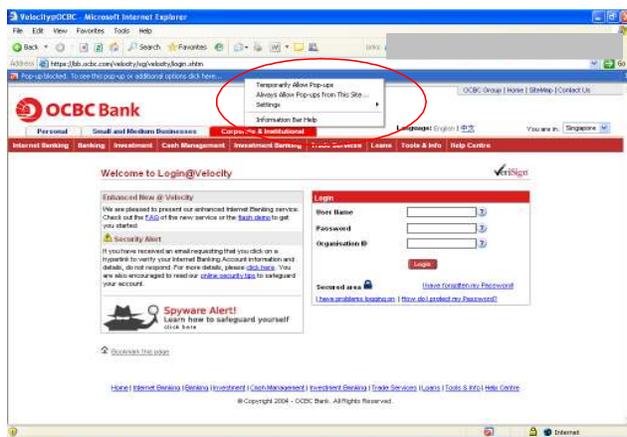
# Pop-up Blocker Settings Guide for:

## BROWSER - Internet Explorer



*Velocity @ ocbc*

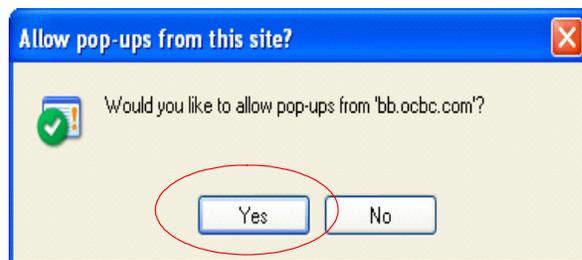
**Internet Explorer**



1. When you click on the message, you will see the following options available.
2. Choose "Always Allow Pop-ups from This Site..."

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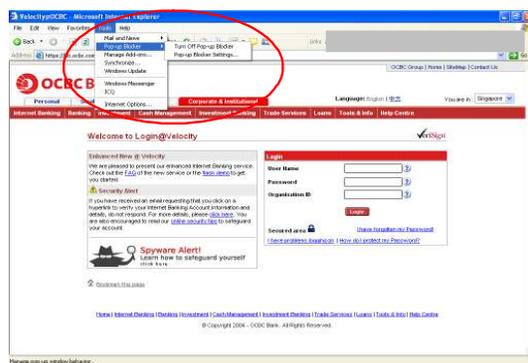
## Internet Explorer



3. After clicking on that option, you will see this pop-up box.
4. Click “Yes” to allow future pop-ups from the Velocity@ocbc site.  
For SG subscribers- “bb.ocbc.com”.  
For MY subscribers- “bbmy.ocbc.com”.

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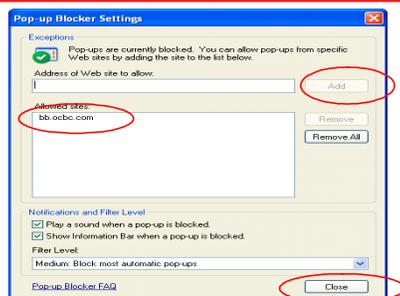
## Internet Explorer



5. Another option is to go directly to “Tools” on the Internet Explorer tool bar and choose the option “Pop-up Blocker”.
6. Select “Pop-up Blocker Settings”.

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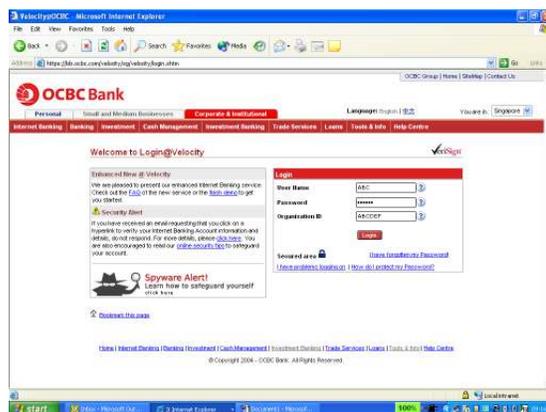
## Internet Explorer



7. After selecting “Pop-up Blocker Settings”, you will see this screen.
8. In the space below “Address of Web site to allow”, enter the following URL:  
For SG subscribers- “*bb.ocbc.com*”.  
For MY subscribers- “*bbmy.ocbc.com*”.  
This will adjust the setting on Internet Explorer to always allow Pop-ups from Velocity@ocbc sites.
9. Click “Add” on the right-hand-side of the screen.  
The URL address entered will appear in the “Allowed sites” box.
10. Click “Close” to exit.

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## Internet Explorer



11. By adjusting the Internet Explorer settings in this manner, you can now login to Velocity@ocbc.
12. Input your *User Name*, *Password*, *Organisation ID*.
13. Click on “Login”.

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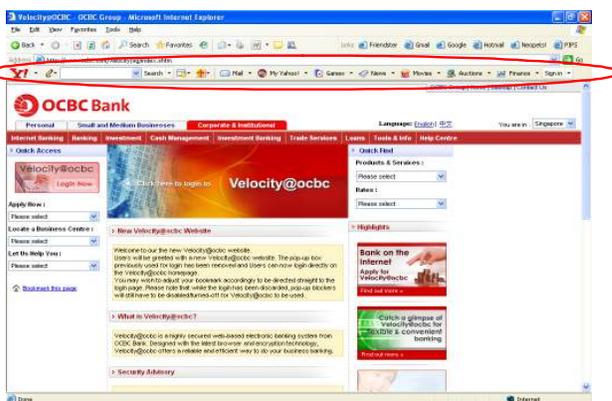
## Pop-up Blocker Settings Guide for:

### Search Engine - YAHOO



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### Yahoo – Pop Up Blocker



1. If you have a Yahoo Toolbar installed, it will look like this screen-capture above.
2. The Yahoo toolbar has a built-in Pop-up blocker.
3. This is where you can adjust the “Pop-up blocker” option.

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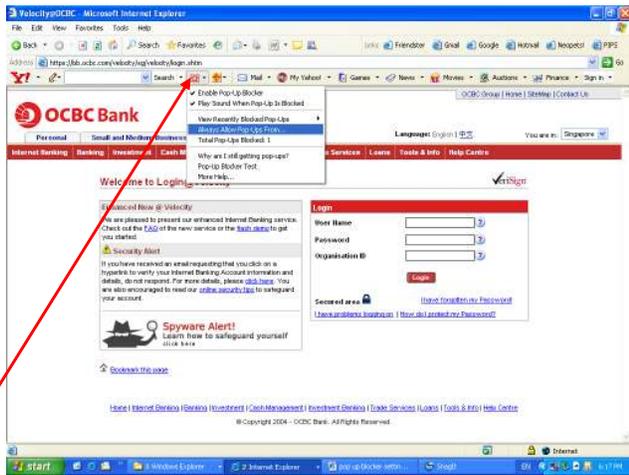
# Yahoo - Pop Up Blocker



4. When you try to login to Velocity@ocbc, the Yahoo Pop-up blocker will prevent Velocity@ocbc pop-up screen from showing.
5. At your lower left-hand corner, you will see the message “A pop-up window was blocked”.
6. At the top, you will see an explosion icon. This is an indication that a Pop-up screen was blocked.



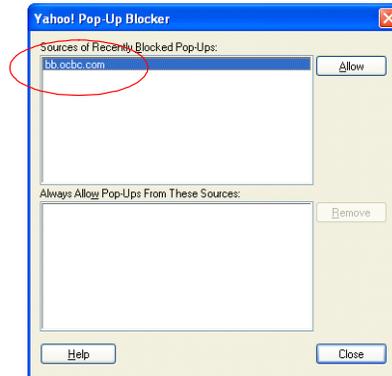
# Yahoo - Pop Up Blocker



7. Click on the pop-up option and select “Always Allow Pop-ups From...”.



## Yahoo - Pop Up Blocker



8. You will see a list of recently blocked Pop-ups. The source of these Pop-ups are also indicated.
9. On the right-hand side of the screen, click the 'Allow' button.
  - For SG users "bb.ocbc.com" will be reflected.
  - For MY users "bbmy.ocbc.com" will be reflected.

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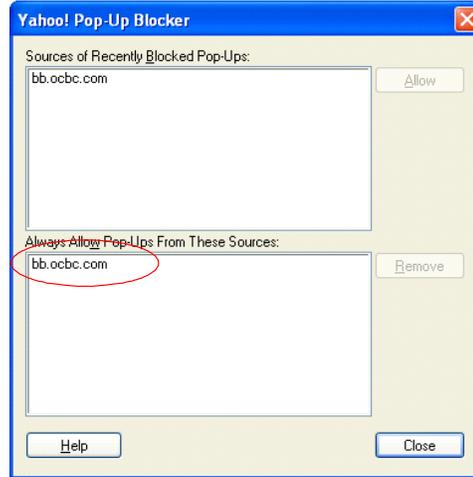
## Yahoo - Pop Up Blocker



10. This message will prompt you to confirm on allowing Pop-up from Velocity@ocbc site:  
 For SG subscribers - "bb.ocbc.com" would be reflected.  
 For MY subscribers - "bbmy.ocbc.com" would be reflected.
11. Click 'Ok'.

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## Yahoo - Pop Up Blocker



12. You will see that the link selected previously is now added to the list that “Always Allow Pop-Ups From These Sources”.

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## Pop-up Blocker Settings Guide for:

### Search Engine - MSN



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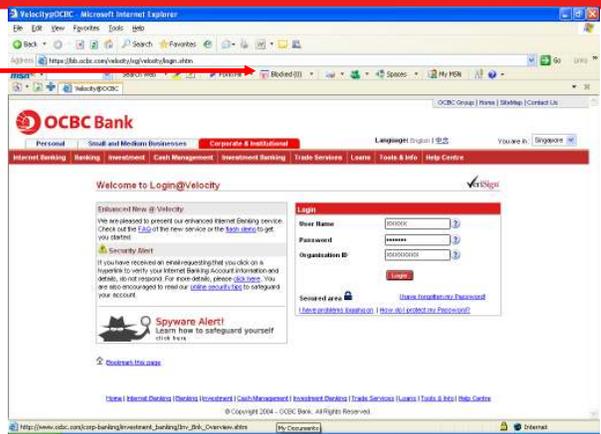
# MSN - Pop Up Blocker



1. When you have an MSN Toolbar installed, it will look like this screen.
2. The MSN Toolbar has a built-in Pop-up blocker.
3. This is your MSN toolbar pop-up blocker setting options.



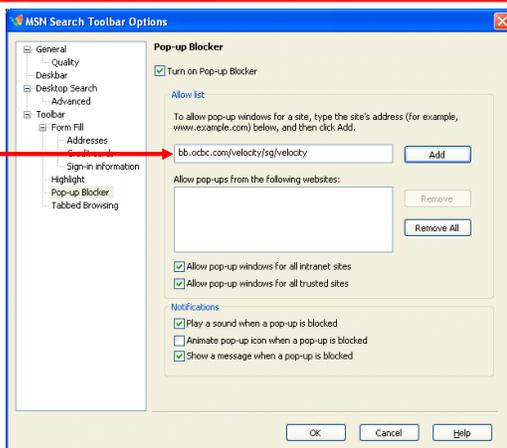
# MSN - Pop Up Blocker



4. When you try to login to Velocity@ocbc, the MSN pop-up blocker will prevent the Velocity@ocbc pop-up screen from showing.
5. At the lower left-hand corner, you will see a message saying “A Pop-up window was blocked”.
6. At the top, this is the icon which indicates that a Pop-up was blocked.



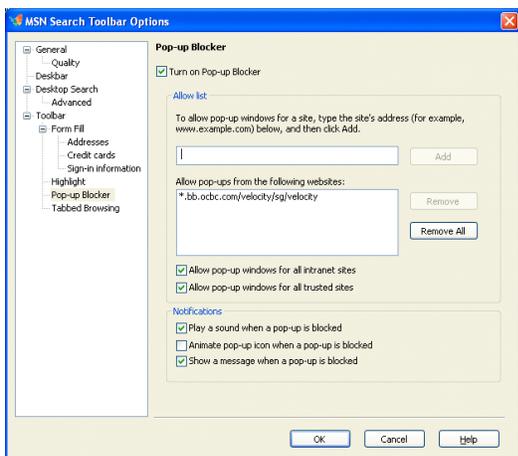
# MSN - Pop Up Blocker



7. Click on the MSN pop-up blocker properties.
8. You will see the screen above.
9. On the “Allow list”, enter the following URL:  
For SG subscribers - “*bb.ocbc.com*”.  
For MY subscribers - “*bbmy.ocbc.com*”.
10. Click ‘Add’.

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# MSN - Pop Up Blocker



11. You will see the screen above (left).
12. You will also see the pop-up confirmation above (right).

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## Pop-up Blocker Settings Guide for:

### Search Engine - GOOGLE



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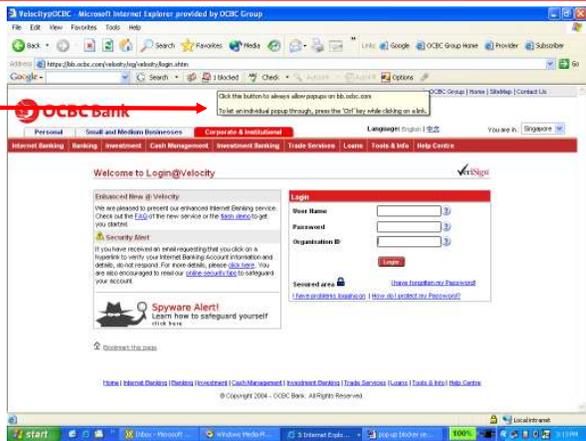
### Google - Pop Up Blocker



1. When you have a Google Toolbar installed, it will look like this.
2. Google Toolbar has a built-in pop-up blocker.
3. This is the pop-up blocker properties settings.

*Velocity @ ocbc*

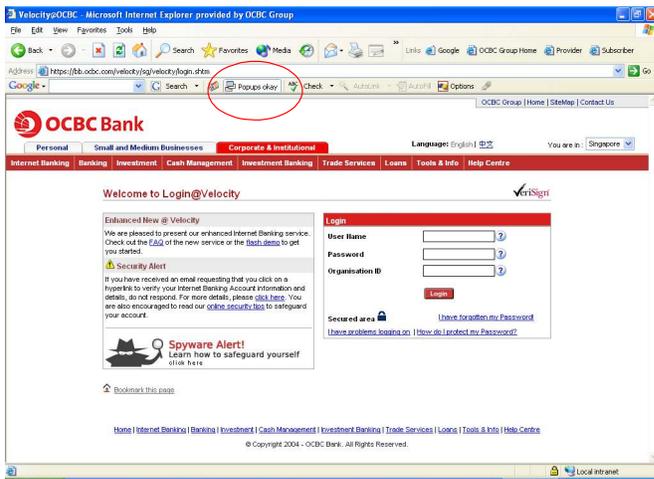
# Google - Pop Up Blocker

4. When you try to login to Velocity, a pop-up message will show.
5. You will notice that the pop-up settings options indicates '1 blocked'.
6. Click on the button to always allow pop-ups from Velocity@ocbc site as follows:  
 For SG subscribers - "bb.ocbc.com".  
 For MY subscribers - "bbmy.ocbc.com".

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# Google - Pop Up Blocker

7. After clicking on the button, you will see the message "Pop-ups okay".

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## Velocity@ocbc Hotline:



- If you are still unable to log in, please contact our **Customer Service Hotline** at the following numbers:

Singapore 1800-538-1111

Malaysia 1300-88-7000

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*Velocity@ocbc*